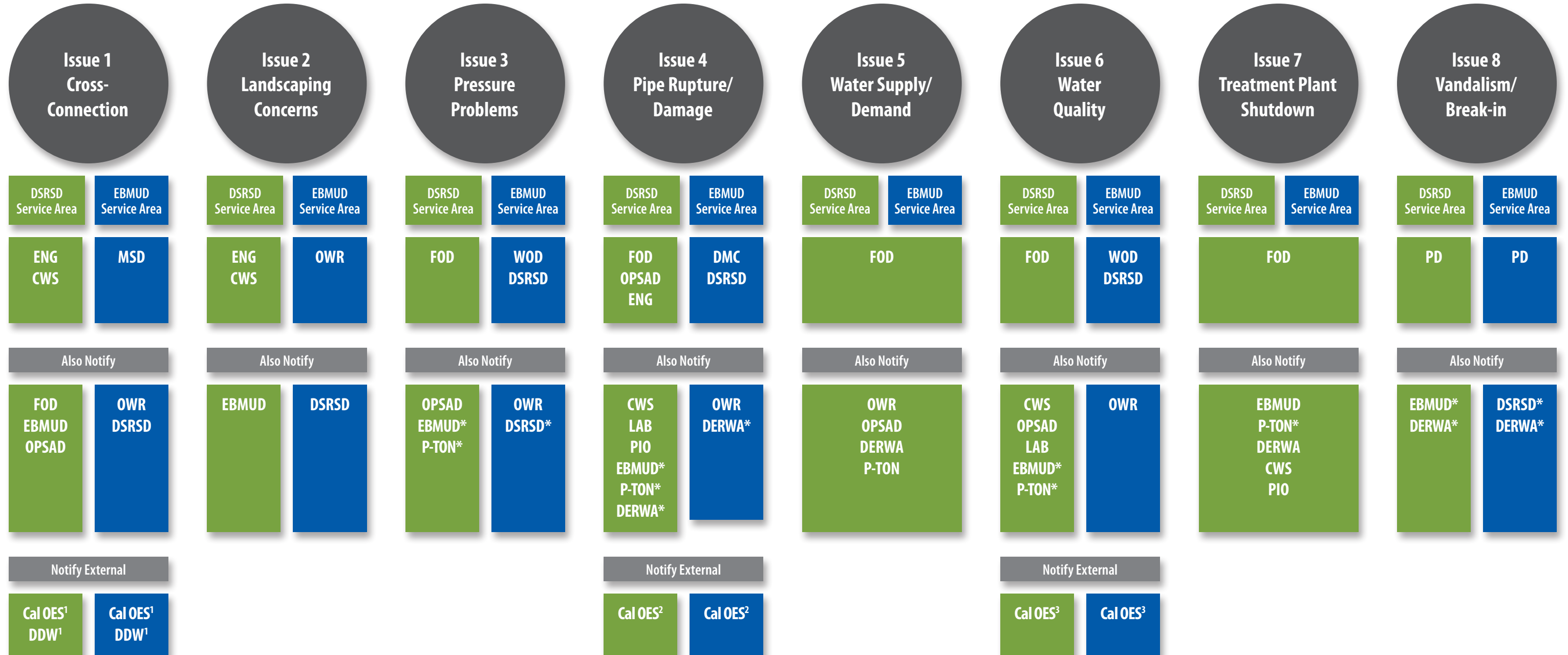


SAN RAMON VALLEY RECYCLED WATER PROGRAM – AGENCY RESPONSE PLAN



DSRSD - Dublin San Ramon Services District Contacts

CWS - Clean Water Section	Stefanie Olson	925.570.9756
ENG - Engineering	Judy Zavadill	925.875.2272
FOD - Field Operations Division	Clint Byrum	925.570.8916 or 925.872.5890 (after hours)
LAB - Laboratory	Raj Gumber	925.846.4565
OPSAD - Operations Administration	Operations Manager	925.875.2345
PIO - Public Information Officer	Sue Stephenson	925.875.2295

EBMUD - East Bay Municipal Utility District Contacts

DMC - Distribution Maintenance & Construction	Antonio Martinez	510.715.8153
MSD - Maintenance Support Division	Jeff Braun	510.287.0844
OWR - Office of Water Recycling	Ben Glickstein	510.287.1631
WOD - Water Operations Division	Damon Hom	510.287.0893

P-TON - City of Pleasanton Contacts

Utilities Chief Operator	Eric Amaro	925.437.3605
Utilities Standby Operator	(after hours)	925.931.5100
Environmental Compliance Supervisor	Scott Walker	925.998.2469
Water Resources Manager	Rita Di Candia	925.931.5513
Customer Services Center		925.931.5500

External Contacts

DERWA - DSRSD/EBMUD Recycled Water Authority	Michael Tognolini	510.287.0125
Cal OES - CA Office of Emergency Services		800.852.7550
DDW - Division of Drinking Water (WRCB)		510.622.2369
PD - Police Department		911
Alameda County/Dublin Police Services		925.833.6670
San Ramon PD		925.973.2779
Pleasanton PD		925.931.5100

1. If issue is confirmed. 2. If 50,000 gallons or more water discharges to the environment 3. If serious water quality problem
* If necessary

DSRSD Responsibilities

Clean Water Section (CWS)	Cross-connections, landscaping concerns, watering time restrictions
Engineering (ENG)	General or other recycled water questions
Field Operations Division (FOD)	Public health and safety, pressure problems, pipe rupture/damage, water quality concerns
Laboratory (LAB)	Water quality testing
Plant Operations (OPS)	Water quality concerns
Operations Administration (OPSAD)	Recycled Water Treatment Plant Manager
Public Information Officer (PIO)	Public health and safety; general or other recycled water questions

EBMUD Responsibilities

Distribution Maintenance & Construction (DMC)	Failed EBMUD distribution pipeline, valve, meter or appurtenances; service shutdown/startup
Environmental Health & Safety (EHS)	Regulatory & environmental violation/reporting; pipe break; accidental cross connection; excessive runoff/overflow from reuse site; accidental release
Maintenance Support Division (MSD)	Accidental cross connection, backflow testing
Office of Water Recycling (OWR)	Program management level oversight of emergency response
Water Operations Division (WOD)	Low or no pressure, water quality, coordination with DSRSD relating to pump station and reservoir operations
Office of Public Information	Emergency media advisory