



DSRSD/DERWA EMERGENCY CONTACT NUMBERS FOR PROJECT OPERATIONS

NAME AND TITLE	CONTACT NUMBER	RESPONSIBILITIES DURING AN EMERGENCY
AFTER-HOURS EMERGENCY CONTACTS – DERWA/DSRSD		
DERWA On-Call Water Operator, Available 24/7	(925) 872-5890 primary cell (925) 872-5889 backup cell	Call center to direct all after-hours calls
If no response from On-Call Operator, contact Alameda County Sheriff's Dept. Clint Byrum, Field Operations Supervisor	(925) 462-1212 (925) 875-2367 office	For outside agencies (police, fire dept., etc.) <ul style="list-style-type: none"> Hydrogen sulfide odor/ chlorine residual Public health & safety Pressure problems Pipe rupture/damage Water quality questions
Stefanie Olson, Clean Water Program Specialist	(925) 875-2245 office (925) 570-9756 cell	<ul style="list-style-type: none"> Cross-connections Landscaping concerns Sprinkler problems/overspray Watering time restrictions
Levi Fuller, Wastewater Treatment Plant Operations Supervisor	(925) 875-2300 office (925) 846-4565 WWTP mainline (925) 570-8775 cell (707) 552-4094 home	All spills related to pipe rupture/damage and other causes
Sue Stephenson, Community Affairs Supervisor	(925) 875-2295 office (925) 570-5739 cell	General or other recycled water questions
Wastewater Treatment Plant—Operations Staff	(925) 846-4565 WWTP mainline (925) 519-0557 cell 24/7 (925) 872-5887 cell	Water quality questions
Jeff Carson, Operations Manager	(925) 875-2345 office (925) 846-4565 WWTP mainline	<ul style="list-style-type: none"> Public health & safety Pipe rupture/damage General or other recycled water questions
Judy Zavadil, Engineering Services Manager/District Engineer	(925) 875-2272 office (925) 570-4071 cell	<ul style="list-style-type: none"> New customer requests General or other recycled water questions
City After Hours: Dublin Public Works	M-F: 5pm- 11:30pm (925) 766-0759 Sat - Sun: 7am - 3:30pm (925) 766-2893	Maintenance Emergencies
City After Hours: San Ramon Public Works - Glenn Sautter	(925) 973-2881	Parks Maintenance Program Manager
AFTER-HOURS EMERGENCY CONTACTS – EBMUD		
EBMUD General Number	(866) 403-2683	Call center to direct all after-hours calls
Telephone Radio Operator	(510) 287-0600	For outside agencies (police, fire dept., etc.)
Telephone Radio Operator	(510) 287-0877	For internal callers
Maintenance Shift Supervisor	(510) 287-0855 office (510) 714-7633 cell	Responding field supervisor
Environmental Health & Safety Specialist	(510) 437-7363 pager	Violation reporting
NORMAL BUSINESS HOURS EMERGENCY CONTACTS – DERWA/DSRSD		
SRVRWP/DERWA OFFICE		
Michael Tognolini, DERWA Authority Manager	(510) 333-9031 cell (510) 287-0125 office	Secondary call center to direct all after-hours calls



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NORMAL BUSINESS HOURS EMERGENCY CONTACTS – DERWA/DSRSD (CONT'D.)		
SRVRWP/DERWA OFFICE (CONT'D.)		
Sue Montague, DERWA Administrative Assistant	(925) 875-2232 (510) 688-1147 cell (510) 606-0090 home	
Ingrid Norgaard, Communications	(916) 737-3000 office (916) 752-0934 cell (ICF)	SRVRWP Communications
Jeni Tickler, Communications	(916) 208-8496 cell (ICF) (916) 997-7002 cell	SRVRWP Communications
DSRSD		
On-Call Water Operator	(925) 872-5890 or 872-5889 (925) 828-8524	
Operations Manager	(925) 875-2345 office (925) 846-4565 WWTP mainline (925) 570-8759 cell	<ul style="list-style-type: none"> • Public health & safety • Pipe rupture/damage • General or other recycled water questions
Sue Stephenson, Community Affairs Supervisor	(925) 875-2295 office (925) 570-5739 cell (925) 998-6562 personal cell	<ul style="list-style-type: none"> • Public health & safety • General or other recycled water questions
NORMAL BUSINESS HOURS EMERGENCY CONTACTS - EBMUD		
WATER OPERATIONS		
Debra Skeaton, Water Distribution Supervisor	(510) 287-1071 office (510) 715-9049 cell	<ul style="list-style-type: none"> • Water quality • Emergency connection to potable backup at DERWA Tank R100 • Coordination with DSRSD relating to pump station & reservoir operations
Javier Ramos, Jr., Water Distribution Supervisor	(510) 287-1137 office (510) 715-6036 cell	
Jeff Santi, Water Distribution Supervisor	(510) 287-7058 office (510) 377-1588 cell	
Anthony Fio, Water Distribution Supervisor	(510) 287-7191 office (510) 772-9904 cell	
Damon Hom, Superintendent of Water Distribution & System Water Quality	(510) 287-0893 office (510) 501-5037 cell	
MAINTENANCE SUPPORT		
Jeff Braun, Meter Shop and Testing Supervisor	(510) 287-0844 direct (510) 453-7363 cell	<ul style="list-style-type: none"> • Accidental cross connection • Temporary potable connection at customer site (Chevron, Bridges Golf Course) in coordination with Office of Water Recycling
Bruce Besette, Senior Meter Mechanical/Backflow Tester	(510) 287-1222 office (510) 385-6141 cell	
CONSTRUCTION & MAINTENANCE		
Rich Paniagua, Construction & Maintenance Superintendent, East Area Service Center	(510) 287-7182 office (510) 453-7283 cell	<ul style="list-style-type: none"> • Failed EBMUD distribution pipeline, valve, meter or appurtenances • Service shutdown/startup
James Bradley, Construction & Maintenance Superintendent Construction & Maintenance Services	(510) 287-1690 office (510) 715-7987 cell	
Antonio Martinez, Manager of Distribution Maintenance & Construction	(510) 287-0859 office (510) 715-8153 cell	
Bob Castro, Maintenance Shift Supervisor	(510) 407-2631 cell	
Harve Boddie, Maintenance Shift Supervisor	(510) 407-2598 cell	



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NORMAL BUSINESS HOURS EMERGENCY CONTACTS - EBMUD (CONT'D)		
CONSTRUCTION & MAINTENANCE (CONT'D)		
Bruce Gipson, Maintenance Shift Supervisor	(510) 915-4816 cell	
Jon Greenhalgh, Maintenance Shift Supervisor	(510) 882-3211 cell	
ENVIRONMENTAL COMPLIANCE/VIOLATION REPORTING, HEALTH & SAFETY		
Chris Dembiczak, Senior Environmental Health & Safety Specialist	(510) 287-0509 office (925) 640-4738 cell	Regulatory & environmental violation and reporting: <ul style="list-style-type: none"> • Pipe break • Accidental cross connection • Excessive runoff from reuse site • Overflow from reuse site • Accidental release
Robert Newman, Senior Environmental Health & Safety Specialist	(510) 287-1641 office (510) 590-8085 cell	
Chandra Johannesson, Manager of Environmental Compliance	(510) 287-0412 office (510) 774-6047 cell	
David Woodard, Manager of Workplace Health & Safety	(510) 287-0704 office (925) 785-6508 cell	
OFFICE OF WATER RECYCLING		
Ben Glickstein, PIO	(510) 287-1631 office (510) 671-0571 cell	Program management level oversight of emergency response
An Bartlett, Associate Civil Engineer	(510) 287-2060 office	
Linda Hu, Supervisor of Office of Water Recycling	(510) 287-1691 office	
PUBLIC INFORMATION OFFICE		
EBMUD Public Information Office	(510) 287-0138 office After 5:00 pm M-F, weekends & holidays call Dispatch for on-duty PIO (866) 403-2683	Emergency media advisory
WATER SYSTEM DEPARTMENT		
Eileen White, Manager of Water Operations Department	(510) 287-1149 office (510) 290-9165 cell	Program management level oversight of emergency response
Mike Wallis, Director of Operations & Maintenance	(510) 287-1615 office (510) 774-5956 cell	
WATER & NATURAL RESOURCES DEPARTMENT		
Michael Tognolini, Manager of Water Supply Improvements Division	(510) 287-0125 office (510) 333-9031 cell	Program management level oversight of emergency response
Richard G. Sykes, Director of Water & Natural Resources	(510) 287-1629 office (510) 390-4035 cell	
CITY OF PLEASANTON CONTACTS		
Customer Service Center, 24-hour Dispatch, Operator on Duty	(925) 931-5500 daytime (925) 931-5100 evening	Normal call center to direct all calls
Leonard Olive, Assistant Director of Operations and Water Utilities	(925) 931-5505 office (925) 519-8372 cell	
Rita Di Candia, Water Resources Manager	(925) 931-5513 office	
Leo Lopez, Business Services Manager (of Customer Services Center)	(925) 931-5507 office (925) 570-1420 cell	
Tracy Dunne, Public Information Officer	925) 931-5044 office	General questions pertinent to Pleasanton
Kathleen Yurchak, Director of Operations and Water Utilities	(925) 931-5506	



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CITY OF PLEASANTON CONTACTS (CONT'D)		
Dan Martin, Water Utilities Superintendent	(925) 931-5523	
Eric Amaro, Chief Utilities System Operator	(925) 931-5529	
Scott Walker, Supervisor of Environmental Compliance	(925) 931-5527	
OTHER AGENCIES		
Robert Brownwood	(510) 620-3454	SWRCB Division of Drinking Water
Mike Carlson	(925) 313-2321	Contra Costa County, Clean Water Program
Pete Arpin	(916) 557-7067	US Army Corps of Engineers
Brian Anderson	(916) 557-7107	US Army Corps of Engineers
DWR Flood Center	(800) 952-5530	24-hour
DWR Flood Center	(916) 574-2619	Business hours
Mitch Avalon, Deputy Public Works Director	(925) 313-2000	Contra Costa County Flood Control
PG&E	(209) 295-2600	Tiger Switching Center - 24 Hrs
Cal EMA – California Emergency Management Agency	(800) 852-7550	Formerly California Office of Emergency Services
East Bay Regional Park District – Emergency	(510) 881-1121	24 hours a day
SCHOOL DISTRICTS		
San Ramon Valley Unified School District	(925) 552-5500 Main Office (925) 824-0267 Maintenance & Ops	
Dublin Unified School District	(925) 828-2551 Main Office (925) 828-2551, x. 8062 Maintenance	
Pleasanton Unified School District	(925) 462-5500 Main Office (925) 426-4400 Maintenance	